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Exam : 7220X

Title : Avaya Aura Core Components Support Exam

Vendor : Avaya

Version : DEMO
A customer has learned about the benefits of using CAC Sharing and asked you to implement it between the Session Manager (SM) in Main office and Communication Manager located in a branch location. What are the steps that you must follow to implement CAC Sharing?

A. In Communication Manager: Configure Network Regions and Network Regions Group, Enable Shared Bandwidth Management. In Session Manager: Configure Location, Assign Bandwidth limits to the location, Enable shared Bandwidth Management for Network Region SIP entity.

B. In Communication Manager: Configure Network Regions and Network Regions Group, Enable Shared Bandwidth Management. In Session Manager: Configure Location, Assign Bandwidth limits to the Entity Link, Enable shared Bandwidth Management for CM SIP entity.

C. In Communication Manager: Configure Network Regions and Network Regions Group, Enable Shared Bandwidth Management. In Session Manager: Configure Location, Assign Bandwidth limits to the location, Enable shared Bandwidth Management for CM SIP entity.

D. In Communication Manager: Configure Network regions and Shared Bandwidth Management Groups. In Session Manager: Configure Location, Assign Bandwidth limits to the location, Enable shared Bandwidth Management for CM SIP entity.

Answer: A

Which two statements describe the 8D Troubleshooting Methodology? (Choose two.)

A. It is eight steps that guarantee a logical way to isolate an issue.

B. It is eight steps that guarantee a thorough analysis of a failure, containment actions, full resolution, prevention for the future.

C. It is eight steps that define how to escalate third-party integration issues.

D. It is eight steps that used to guarantee systems are operational after an implementation.

E. It is eight steps that ensure a faster time to resolution.

Answer: B,D

A customer called Avaya Support after their telecom administrator was unable to add 50 new telephones for new hires. Avaya support determined that the number of telephones exceeded the capacity the system could support. Which pre-implementation step was omitted and therefore caused this problem?

A. Accessing support.avaya.com to verify customer systems compatibility.

B. Checking the required number of SIP trunks

C. Verifying that the version installed is compatible with existing versions.

D. Providing accurate licensing specification.

Answer: D

Which Linux command allows you to view the installed certificates on Aura Communication Manager (CM)?

A. tlscrementage

B. show certs

C. displaycertificates

D. start certmanager -f
**Answer:** A

**NO.5** When an Avaya SIP Telephone (AST) makes a call to another AST on the same Avaya Aura Communication Manager (CM), when is a SIP trunk used?

A. up to the point where calls are shuffled to establish a direct media path
B. just during call establishment and clear down only
C. for the entire duration of the call
D. only when the media path is established

**Answer:** B

**NO.6** Which two types of Certificate need to be installed on Communication Manager (CM) in order to successfully establish a TLS connection with Session Manager?

A. Backup server and default certificates
B. Site Root certificates and Security certificates
C. Root or Certificate Authority (CA) and SIP default certificates
D. Root or Certificate Authority (CA) and CM Server Identity certificates

**Answer:** D

**NO.7** A customer called Avaya Support stating that shortly after some maintenance work was done, they cannot make or receive calls.

Which command in Avaya Aura Communication Manager (CM) can the administrator execute, to determine if the H.248 Gateways were placed in a maintenance busy state?

A. Status signaling group x
B. Status health
C. Status media-gateways
D. Trace trunk x

**Answer:** C

**NO.8** Avaya currently provides Avaya Diagnostic Methodology for partners to raise trouble tickets and receive assistance.

Which three documents does Avaya expect customers/partners to have filled out before contacting support?

(Choose three.)
A. Problem Clarification
B. Cause
C. Knowledge Management
D. Details/Findings
E. Problem Statement

**Answer:** A,C,E

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